

Dental Practice Buyside Pre-Sale Checklist

Buy-side due diligence preparation guide for DSO transactions

RED: Highest scrutiny / deal-breaker territory

AMBER: High priority / valuation impact

TEAL: Organize, assign & strategic

■ Financial documentation

- ☐ 3 years of tax returns (business and personal)
- ☐ 3 years of profit & loss statements, preferably CPA-prepared
- *PE buyers will recast EBITDA — know your add-backs before they do*
- ☐ Current year-to-date P&L and balance sheet
- ☐ Accounts receivable aging report - segmented by payer type (payor vs. guarantor)
- *AR > 90 days will be flagged as a collection quality concern*
- ☐ Fee schedule for all procedures - compare to peer and area UCR benchmarks
- ☐ Identify and document all owner personal expenses run through the practice
- ☐ Reconcile all outstanding equipment or facility loans
- ☐ Verify no outstanding IRS liens, payroll tax issues, or state tax delinquencies

■ Production & revenue quality

- ☐ Run a trailing 12-month production report by provider and procedure code
- ☐ Identify hygiene production as a % of total - buyers want 30%+ as a target benchmark Document
- ☐ your payer mix (PPO, HMO, Medicaid, fee-for-service)
- *Heavy Medicaid or HMO exposure depresses valuation multiples*
- ☐ Calculate your new patient count per month (trailing 12 months)
- ☐ Review and understand your active patient count (seen in last 18 months)
- ☐ Identify any single-provider concentration risk - if you are the primary producer, expect a longer earnout
- ☐ Document recall/recare rate and hygiene reappointment percentage

■ Legal & compliance

- ☐ Confirm dental license is active, in good standing, and has no board actions or restrictions
- ☐ Verify DEA registration is current if applicable
- ☐ Pull and review any malpractice claims history - carriers will provide a loss run
- ☐ Review all outstanding litigation or threatened claims
- ☐ Confirm HIPAA compliance - policies, training records, BAAs with vendors
- *PE buyers will run a HIPAA audit - gaps create indemnification exposure*
- ☐ Confirm OSHA compliance - safety manual, bloodborne pathogen training, hazard communication logs
- ☐ Review any state dental board investigations, even resolved ones
- ☐ Confirm corporate structure (PC vs. LLC) and understand your state's DSO ownership rules

■ Facility & lease

- ☐ Pull your lease - confirm remaining term, options to renew, and assignment clause
- *PE buyers typically require 7-10 years of remaining lease term or options*
- ☐ Understand your landlord relationship and likelihood of lease assignment consent
- ☐ Document square footage, number of operatories, and current utilization rate
- ☐ Inventory all major equipment with age, condition, and maintenance records
- ☐ Note any deferred maintenance or capex needs - buyers will discount for these
- ☐ Confirm all equipment is owned outright or document any financing obligations

■ Human resources & staffing

- ☐ Create an org chart with tenure, compensation, and employment status (W-2 vs. 1099)
- ☐ Confirm associate dentists are properly classified - 1099 associates are a compliance red flag in many states
- ☐ Review employee handbook, all employment agreements, non-competes, and offer letters
- ☐ Document benefits - health insurance, retirement plan, PTO policy
- ☐ Assess key person risk: which staff would follow you out the door vs. stay?
- ☐ Confirm no open EEOC complaints, wage claims, or workers' comp litigation

■ Technology & systems

- ☐ Document your practice management software and confirm you own or have a transferable license
- ☐ Confirm digital radiography system - analog X-rays are a capital expenditure flag
- ☐ Document your imaging software (CBCT, Panoramic, intraoral camera)
- ☐ Confirm your online reviews profile - Google, Yelp, Healthgrades, etc. Buyers will benchmark you.
- ☐ Review website ownership and any marketing contracts with termination clauses

■ Contracts & third-party agreements

- ☐ List all insurance network participation contracts - confirm they are assignable
- ☐ Review all vendor contracts for assignment or termination provisions
- ☐ Document any specialist referral relationships or formal referral agreements
- ☐ List all software and subscription services. SaaS contracts often have change-of-control clauses
- ☐ Confirm no exclusivity or non-compete obligations owed to other parties

■ Deal structure & personal readiness

- ☐ Engage a dental-specific M&A; advisor or broker before approaching DSOs directly
- *Unrepresented sellers routinely leave 20-40% on the table*
- ☐ Hire a dental CPA to recast your EBITDA with appropriate add-backs before the LOI stage
 - ☐ Engage an attorney experienced in DSO transactions - general business counsel is not sufficient
 - ☐ Determine your minimum acceptable earnout structure and post-close employment term
 - ☐ Understand the rollover equity ask - most PE-backed DSOs require you to roll 10-30% into equity
 - ☐ Clarify your clinical autonomy expectations post-close before negotiations begin
 - ☐ Define your personal financial goal: full exit vs. recapitalization vs. partnership growth model
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